

CORONAVIRUS (COVID-19)

Wise & Co's approach and commitment to supporting our clients and our team



Coronavirus (Covid-19)

While we experience unprecedented times with the emergence of Covid-19, a new illness, we would like to advise all our clients that we are setting in motion our business contingency plan to ensure the continuity of our services. There is a risk that offices may have to close at some point over the coming months, but the Wise & Co team remains committed to providing the best service possible. The measures that we have in place are robust and enable us to cope with situations such as these.

Our office remains open at the present and, as Government advice is changing daily, we are monitoring updates closely. We are sharing this information in real time with our team to keep them safe whilst continuing with our daily work. The team are fully up to date with our procedures, which include working remotely, and will follow them as and when the need arises. They cover what to do should any member be exposed to someone who may have the coronavirus, whether it is a colleague or a client or a family member, or whether anyone is unwell themselves. We have strong precautions and sanitising measures in place in the office to protect the welfare of the team and any visitors.

As we work hard together to provide our services and maintain our high standards, whilst following Government advice, we may suggest a phone call or a video conference rather than a face-to-face meeting in order to safeguard both clients and staff. A number of our team are already working remotely and we expect more and more to follow suit. We would like to reassure you that we have strong security measures in place to protect all data and that you can continue to contact the team by email. If you call the office and the person you wish to speak to is unavailable, we will email your message to them.

For your peace of mind, should you wish to speak to us about the measures that we have put in place, please let us know. Furthermore, if you have any business concerns that you would like to discuss with us please get in touch. We would like to reassure you that we are here to support you as usual.

With our very best wishes to everyone.

Wise & Co

The Wise & Co Team